



**Tomasz Guściora**  
AI & LLM Consultant  
Claude Code Trainer

### Contact Details

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### Technical Skills

- Machine Learning ★★★★★
- Python ★★★★★☆
- Gen-AI / LLMs ★★★★★☆
- SQL ★★★★★☆
- SAS (4GL/CASL) ★★★★★☆
- Git ★★★★★☆
- Docker ★★☆☆☆☆

### Soft Skills

- Communication ★★★★★☆
- Analytical thinking ★★★★★☆
- Goal-oriented ★★★★★☆
- Team player ★★★★★☆

### Certificates

#### AI & ML

- **10x Devs 2.0**  
Brave Courses 02.26
- **AI Managers 2**  
Brave Courses 11.25
- **Practical LLM**  
DataWorkshop 10.25
- **Production-ready LLMs**  
Maven 07.25
- **AI\_Devs 3 – Agents**  
Brave Courses 01.25
- **Automated – everyday powered by AI**  
Eduweb 04.24
- **AI\_Devs 2 – GPT-4 applications**  
Brave Courses 11.23
- **Community champion badge**  
Dataquest.io 06.23
- **Linear Modelling in Python Course**  
Dataquest.io 06.23
- **Introduction to Portfolio Analysis in**

## Summary

AI & LLM Consultant | MasterClaudeCode.now | DemystifAI.blog

AI Specialist with 13+ years in analytics and machine learning, including 5+ years in banking environments (Citi UK, Indonesia, Poland). Focused on designing and deploying production-ready, decision-support AI solutions – from anomaly detection and risk scoring to fraud prediction. Experienced in building interpretable, human-in-the-loop models and translating complex AI outputs into actionable insights for non-technical finance stakeholders. Currently delivering AI consulting, LLM-powered prototyping, and end-to-end ML solutions for enterprise clients.

## Experience

**AI & LLM Consultant, Trainer, DemystifAI** 01.24 – Present

- Designed and deployed production-ready AI solutions for enterprise clients, including full-stack engineering of customer-facing applications
- Built explainable, decision-support AI prototypes with documented assumptions, data dependencies, and model limitations
- Delivered AI consulting on LLM adoption, anomaly detection approaches, and ML pipeline optimization on a B2B basis
- Trained 100+ developers in AI-assisted development workflows with measurable outcomes: 3x faster delivery and standardized workflows such as code review

**Senior Analytical Consultant, SCS Expert Sp z o.o.** 01.22 – Present

- Deployed real-time analytics pipeline for automated risk scoring and anomaly detection in credit space
- Developed and managed a transactional model accelerator with documented model assumptions and monitoring plans, driving recurrent revenue
- Led design & implementation of analytics pipelines with business stakeholders across finance, risk, and compliance to optimize ML delivery
- Trained, coached and developed 4 junior colleagues

**Analytical Consultant, SAS Poland Sp z o.o.** 01.20 – 12.21

- Built a fraud-prediction model for insurance with >85% accuracy, delivering interpretable outputs for investigator prioritization
- Built average damage-valuation model for the reinsurance sector using probabilistic and ensemble approaches
- Proactively managed stakeholder expectations, translating model outputs into actionable recommendations for non-technical decision-makers
- Conducted data science training & development sessions

**Data Analytics Capability Manager (AVP), Citi UK** 07.18 – 06.19

- Led in-country delivery of a global analytic streamlining project, achieving fastest regional delivery
- Established standardized processes for analytic requests, quality management, and data governance across finance & compliance teams
- Democratized data-driven decisions in Sales, leading to 4% increase in portfolio penetration

**Python**  
DataCamp 12.22

• **Machine Learning Fundamentals Course**  
Dataquest.io 09.22

• **SQL Fundamentals Course**  
Dataquest.io 05.22

• **Data Analysis in Python**  
Labmasters 05.20

### SAS

• **SAS Viya & Python integration**  
SAS 03.24

• **SAS Viya: Visual Data Mining & ML**  
SAS 12.20

• **Applied Analytics: SAS Enterprise Miner**  
SAS 03.20

- Managed & developed a remote team of specialists with 100% talent retention
- Conducted business intelligence training & development sessions

**Data Analytics Head, Citi Indonesia** 01.18 – 06.18

- Adopted a new model for the credit card reward incentive program, including reconciliation and revenue impact analysis
- Led a team of 6; participated in a global talent rotation program
- Conducted team training & development sessions

**CRM & Campaigns Head, Citi UK** 09.15 – 06.18

- Delivered 200+ customer lead-generation & marketing campaigns with revenue tracking and control effectiveness monitoring
- Managed a team of 4, overseeing campaign sizing, delivery, & tracking
- Automated sales reporting, saving an equivalent of 3 FTE workload
- Conducted business intelligence team training & development sessions

**Customer Analytics & CRM Expert Analyst, Citi Poland** 06.14 – 08.15

- Deployed over 50 regional campaigns; developed 10 reporting metrics for evaluating CRM activity

**CRM Specialist, Compensa Vienna Insurance Group** 07.12 – 05.14

- Maintained sales-metrics BI dashboard; served as Intern then Junior Specialist

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## Education

**Economics of Entrepreneurship, University of Warsaw** 21/22, 10.24 – 06.25

- Master's degree, Dept. of Economics
- Thesis: "Constructing an optimal investment portfolio – a strategy comparison between traded equity funds and individual stock selection" using Python
- GPA 4.62

**Data Science in Business, University of Warsaw** 10.19 – 06.20

- Postgraduate studies, Dept. of Economics

**Computer Science and Econometrics, University of Warsaw** 10.08 – 06.12

- Bachelor's degree, Dept. of Economics
- Additional courses with SAS specialization, 2012–2014